

NetDisc

A DVD and CD
Distribution Application



Introduction to NetDisc

- Enables virtualized DVD and CD product inventory
- Produce products on-demand
- Accepts orders via e-mail in XML format and via intranet web page
- Supports disc sets produces all discs associated with a single product ID
- Multiple products may be ordered in the same e-mail at once
- Database driven all aspects of NetDisc are stored in a single database
 - Product table that associates Product IDs with ISO images and labels
 - Jobs table that stores job information such as ordered products, merge files,
 and production status



Licensing | Updates | Support

- NetDisc is licensed per server (control center)
- Software Assurance & Enhancements (SAE) subscriptions cover updates to software
 - Patches within a major revision (ex.: v1.0 to v1.1)
 - SAE rollover to major version release (ex.: 1.1 to 2.0)
 - Per year SAE pricing based on single unit price per unit purchased
 - Two release targets per year
- SAE purchases include
 - E-mail support for 1 year
 - Software updates



How NetDisc Works

Fulfillment

Email or

DB Insert

Storage

Array

Rimage Publisher

Running Producer Software Suite

• E-mail orders

- A dedicated e-mail account is checked at a specified interval
- When a new message arrives in the proper format, the message is parsed and the order contents placed into the NetDisc database
- A Rimage communication "thread" inside of NetDisc sends the appropriate job requests from the database to the Rimage system
- Intranet web page & direct database orders
 - Orders are submitted directly to the NetDisc database
 - Directly submitted orders are automatically verified and the appropriate job requests are sent to the Rimage system



Virtual Products

- NetDisc features a product database manager
- Products are stored as ISO or UDF disc images on a direct-attached or network storage device
- Label templates are pre-made in CD Designer
 - NetDisc outputs a product's title and disc number (for disc sets) as merge fields for fixed label templates
- Products are only available to order after being defined



Server Requirements

- Must be installed on Rimage Control Center
- Windows 2000, XP
- 5MB free disk space for program files
- Rimage System running software version 7.0 and above
- IIS (Internet Information Services) Installed for optional Intranet Web Interface (see Windows documentation, IIS is included on Windows install disc)



Installation and Registration

- Run Setup.exe and follow prompts
- On first run, a prompt for Registration will appear. Product may be used for up to 30 days without registration
- Click on *Generate* and e-mail the displayed code to *activation@discretetech.com*.

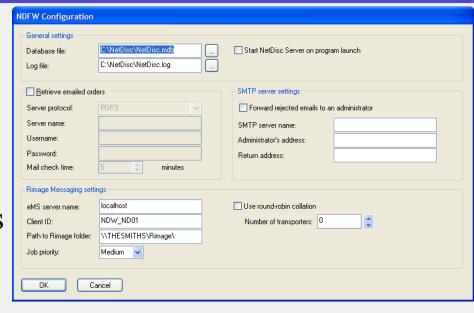
 Place the serial number from the disc holder in the subject line of the message
- An activation code will be e-mailed as a reply. Paste the activation code into the lower window and click *Activate*





Configuration - Part 1

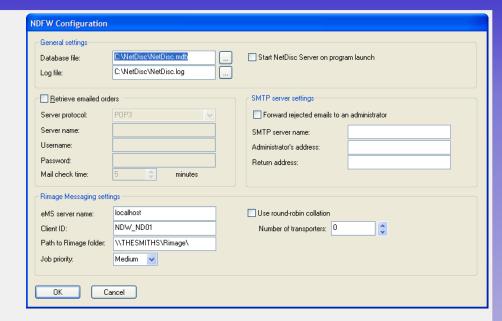
- Start NetDisc and click Configuration
- *C:\NetDisc* is used to store the *database* and *log* files
- Retrieve emailed orders enables
 e-mail order taking enter the
 server and account information
 below the option when checked
- *SMTP server settings* can be used to forward rejected emails and error status to an Administrator enter server name and email addresses here





Configuration - Part 2

- Rimage messaging settings defines Rimage options
- *eMS server name* is always *localhost*
- Client ID is the name NetDisc uses to identify itself when sending a Rimage job helpful for job identification in multiapplication environments



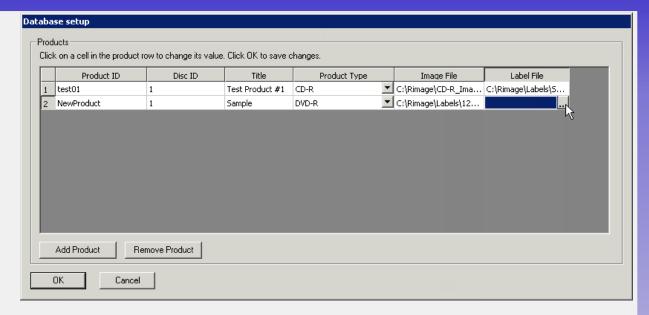
- *Path to Rimage folder* is auto-detected on installation. This contains the UNC path to the *Rimage* folder on the Control Center
- *Use round-robin collation* will alternate incoming orders between transporters attached to the same Control Center *in their entirety*, rather than split orders evenly between transporters



Populate Product Table

- Click *Products* on the main screen
- Click Add Product
- Enter a *Product ID*.

 This must be unique, and is used to identify the product

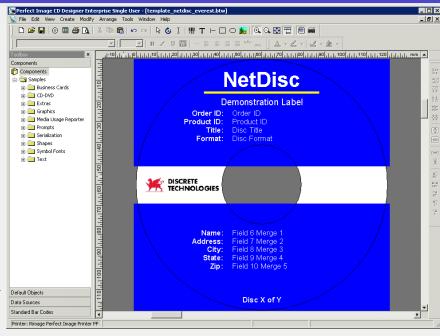


- Enter a *Disc ID*. For a Product ID that has more than one disc, enter the same Product ID and increment the Disc ID
- Enter a disc *Title*. This will be passed to a merge field on the disc label
- Select the *Product Type* (CD, DVD, DVD-DualLayer)
- Select the *Image File* and *Label File* associated with the product
- Click *OK* to save product table changes



Label Setup

- NetDisc includes sample CD
 Designer labels, located in
 the Program Files folder
 C:\Program Files\Discrete Technologies\NetDisc for Windows\
- Two sample labels are provided One for Everest and one for Prism
- Sample labels are already set up to receive input from a NetDisc merge file
- When customizing a label template, select *File > Save As* to avoid overwriting the original template





Using E-Mail for Orders

- Open *Configuration* and enable the *Retrieve emailed* orders option. Enter the e-mail account and server information. Only *POP3* servers are supported at this time
- NetDisc uses XML-based e-mail messages
- Messages should be sent in plain-text mode
- Messages may hold up to 5 custom merge fields that are passed on to the disc label
- Up to 64 products may be ordered per message
- Number of copies may be specified per-product



Sample E-Mail Order Format

• E-mail XML sample:

- This sample contains an order for *Joe Consumer*. He has ordered one copy of *yourproduct1* and two copies of *yourproduct2*
- The information in the five merge fields shown is passed out to the merge file used for printing the disc label



Using the Web Interface

- Once installed, the Web interface allows order entry and displays order status
- Open a web browser and go to the computer's hostname or IP address – the interface is installed in the /netdisc directory

<http://hostname/netdisc>

NetDisc
User Interface

Home
Jobs
Products
Config

Welcome to NetDisc.
This interface allows users of the system to do the following:

• View all jobs
• View errors
• View e-mail and Rimage system communication parameters

- System status is shown on the main page
- *Products* and *Config* may only be viewed and cannot be changed from the web interface



Integration Notes

- The log file *C:\NetDisc\NetDisc.log* contains valuable information
 - The log file is plain text and well formatted for easy parsing by an external application
 - Order status is always reported in the log
 - Rejected e-mail messages are posted in the log for debugging integration issues
- NetDisc uses a Microsoft Access compatible database.
 Many data points can be retrieved from the database using Access and a custom-designed report



For more information please visit our website www.discretetech.com