

**NetDisc Technical Bulletin**

2008 Aug. 01

*RE: NetDisc and E-mail Clients*

This document details an issue with using some versions of Microsoft Outlook software to sent e-mail messages to NetDisc.

**Issue**

Some versions of Microsoft Outlook send e-mail messages in Quoted-Printable format (QP). NetDisc does not support reading QP format at this time.

**Resolution**

As NetDisc is intended to be used as a middle-ware, Outlook clients typically will not send a message directly to a NetDisc e-mail account. We recommend using another client to sent NetDisc test messages, such as Mozilla's Thunderbird client.